

### **Petrol Bunk Management Scope of Work**

This software requirement envisages, customized online software product to suit the requirements of GCC Petrol Bunk's providing an end to end business, inventory and sales integrated as an "BUSINESS ADMINISTRATION & DECISION-MAKING TOOL" which allows the user to access & operate the software from anywhere & anytime & using any device, on yearly subscription basis. The desired Software Solution should be a web-based Software portal to monitor and control various activities of a Typical Petrol Bunk from managing its Density temperature records to tank decantation, Managing Master data of Tank, Pumps, Nozzles, Employee-Shifts, Cash Transactions, Stocks, Generating Bills, Customer Management, fuel price management, Variation Reports, Historical, Alerts, Employee Performance etc. The Software should desirably also be laid out into tiers to supported by different modules, such as; communication through Email/SMS, Employee, based upon different activities undertaken at GCC and shall essentially touch upon the following.

The secure and scalable, software solution should facilitate smooth information work flow, both vertically as well as among the different modules, such that need based reports, in addition to the statutorily required reports can be generated to facilitate efficient decision making. All reports should evolve from and merge into a common data base, leading to consistency in data. Centralized availability of data should be such that it leads to improved coordination and workflow amongst the various constituents on real time basis to reduce paperwork, physical filing and record keeping and at the same time increasing the staff output and the ease of access to reliable information to various constituents of the GCC Petrol Bunks.

#### **Guiding Principles:**

- An understanding of the various key activities and phases that are to be involved in successfully executing the scope of work.
- The desired/Proposed software solutions should be using .NET/PHP/JAVA and other web technologies. Application development suite, MySQL /MS-SQL database in Window/Linux environment.
- The ownership of the data created by GCC using this software shall be vested with GCC and not the service provider.
- The software should be able to start processing immediately and the OEM should start providing User ids / passwords to start work from different GCC locations/Petrol Bunks
- End user training and change management to ensure effective implementation during rollout across all the locations
- Approach to migrate data from existing systems to the proposed solution
- Support structure (operation and management) and service desk enablement post go-live.
- The proposed solution should be an Integrated, Scalable, Modular and Highly Available.
- The proposed solution must implement a multi-level security across various tier sand software layers of the IT platform.

- Best practices from the industry must be implemented across the tiers and layers of the proposed solution and across various phases of the software development life.

#### **Eligibility Criteria & Terms**

- Only Original Manufactures who have the software ready need to apply, so that the software should start processing and the OEM should start providing User ids / passwords to start work from different GCC locations/Petrol Bunks from 1<sup>st</sup> April 2018
- Bidders must be Original Manufacturers / Government Organization/ authorized dealers/ reputed firm should agree to provide support after sale at GCC Visakhapatnam and to furnish the addresses of service centers with telephone number along with technical bid.
- The Company/Firm should indicate the financial turn over during the last two years.
- The Company/Firm should be at least 5 years old
- The Company/Firm should have worked and have working experience with Government of India organizations from the past 5 years, provide photocopy of orders / agreements of different GOI organizations / PSUs booked during the last 5 years.
- The rates should not include taxes, levies, freight, insurance, transportation, forwarding, installation etc., however indicate any other charges separately.
- The payment will be released 100% in advance once the product is approved by the GCC committee and issue of the purchase order
- The quantities /requirement/ services module included in the tender can be increased, decreased or cancelled at the discretion of the Competent Authority, GCC.
- Item offered in the tender can be re-ordered at the same rate, terms & conditions within a period of twelve (12) months.